PerkinElmer
For the Better

Spectralytic Scientific India Pvt. Ltd.
Acropolis, 5th floor, Unit 5/7, 1858
Rajdanga Main Road
East Kolkata Township
Kolkata - 700107
West Bengal
GST: 19ABJCS7684R1ZZ

Service Report

Work Order Number	Activity Code	Billing Type	Requested Start Date	Model	Serial Number
WO-11892336	Repair	Contract	N/A	GCN6400000	2400S24062701
Service Representative Name	**Contract Number**		**Expiry Date**	**Equipment ID**	**System ID**
Bidyut Jyoti Bezbaruah	SC-0035652849		24/08/2027	N/A	N/A

UDI Number
N/A

Equipment Location	Bill To Name
ROYAL GLOBAL UNIVERSITY BETKUCHI, NH-27 GUWAHATI 03 781035 IN	ROYAL GLOBAL UNIVERSITY BETKUCHI, NH-27 GUWAHATI 03 781035 IN

Customer Contact	Phone Number	Fax Number	Email	Purchase Order
Dr. Siddhartha Narayan Borah	9401136165	N/A	snborah@rgu.ac	RGU/SSIPL/037/2024-2

Work Description
Attended the instrument and checked the capillary column connection to the MS transfer-line, found nut loose. Tightened the column nut and created vacuum upto 2.5X10-5. Performed MS Auto tune & MS calibration with Heptacosa standard, found results ok. Instrument is working ok. Demonstrated user about the MS sample analysis along with MS Auto tune & Calibration.

Start Date	End Date	Work Description
02/04/2026	02/04/2026	MS Vacuum issue resolved
02/04/2026	02/04/2026	Travel to RGU Guwahati

Tools Used

Quantity	Calibrated Tool	Description	Serial Number	Last Calibration Date	Next Calibration Date
*** No Calibrated Tools Used ***					

Material Used

Part Number	Part Description	Note	Lot/Serial Number	Quantity
*** No Parts Used ***				

Labour Details

Part Number	Part Description	Start Date	Quantity
SV000001	Service Repair Labor	02/04/2026	4
SV000002	Service Travel	02/04/2026	1

Work Complete	Customer Signature	Technician Signature
Yes ☑ No ☐	WO-11892336 2/4/2026 5:21 pm	WO-11892336 2/4/2026 5:21 pm
PM/OQ/IPV Left with Customer		
Yes ☐ No ☑	2/4/2026 Dr. Siddhartha Narayan Borah	2/4/2026 Bidyut Jyoti Bezbaruah