

CUSTOMER SERVICE REPORT

No. APK 2026 00

Customer : Tezpur University; Date : 13.02.2026

Attn. : Dr Dipankar Kalita

Dept. : FOOD ENGG. +91 98644 62318

Email : dkalita@tezu.ernet.in Model. : RHEOMETER KINEXURE PRIME LAB

Address : Napaam, Tezpur, Assam 784028 Commission No. : 206038224;

Serial No. : MA11500895

Job Type: ☐ APPLICATION , DEMONSTRATION,

Days of Training	11.2.2026	12.2.2026	13.2.2026			
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SUBJECT: Demonstration & Application Training of RHEOMETER KINEXURE PRIME LAB+

Action:

1. Visited customer place, Checked the Instrument
2. Demonstration & Application training provided as per requirement

Recommendation: 1.

Application support contact: Athira.pk@NETZSCH.com

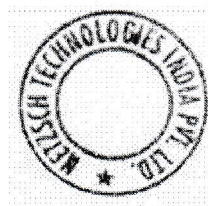
Customer's Remark:

Installation and demonstration of Rheometer (Make Netzsch) is completed successfully.

Accepted By :

Installed By:

[Signature]
13 Feb 2026



[Signature]
13/02/2026

(Signature/Company Stamp)

(Signature/Company Stamp)

Name :

Name : Dr. Athira P. K.