



Installation & Familiarization

Product Name: Lambda 365

Customer: ROYAL GLOBAL UNIVERSITY Date: 30-08-2024
BETIKUCHI, NH-27 Ship Date: 24-07-2024
GLWAHATI-35 SPO #: _____
ASSAM CSR #: WU-02929964

UPON SITE ARRIVAL: 15 mins.

- Verify that the instrument was not damaged during shipment
- Verify parts and accessories
- Order/shipment verification



PHYSICAL INSTALLATION: 55 mins.

- Check for correct environmental requirements
- The PC/Software/Printer installation
- The equipment installation



INSTALLATION TESTING: 25 mins.

- Perform instrument performance tests
- Record results



CUSTOMER FAMILIARIZATION: 1 Hour

- Control and feature basic functions
- Safety
- Explain the warranty and available service contracts
- Inform the customer of relevant PKI training courses, and provide phone numbers for ordering supplies, IQ/OQ and requesting billable service

