



Linking Researchers and Resources

Guidelines for the Researchers/Scientists/Engineers/Faculty

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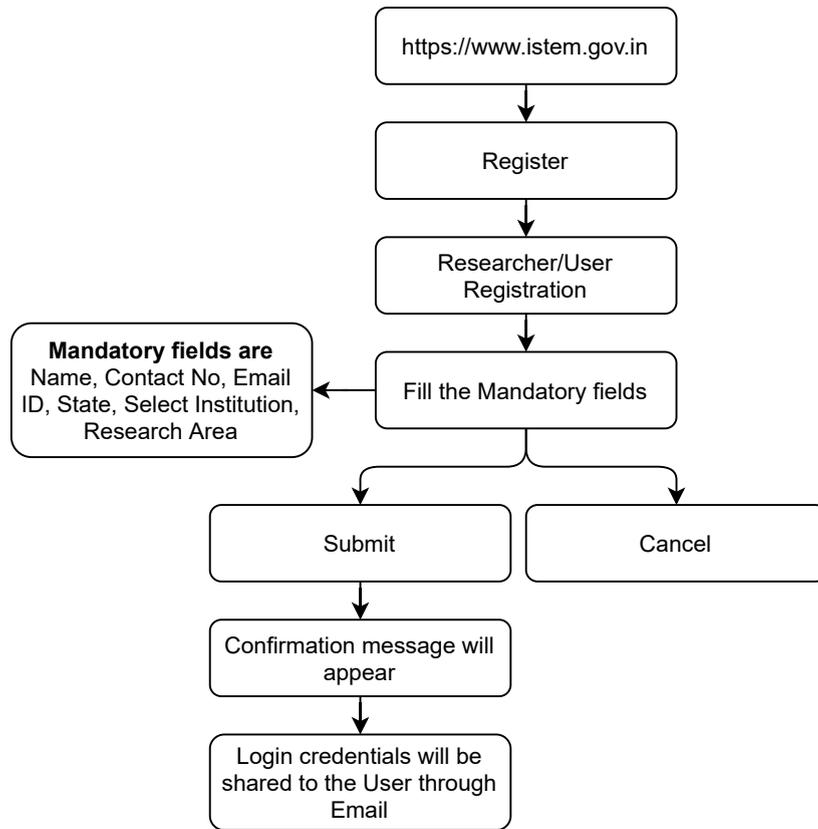
Need Assistance? We've launched our new Freshdesk Support System for faster issue resolution and streamlined ticketing! .
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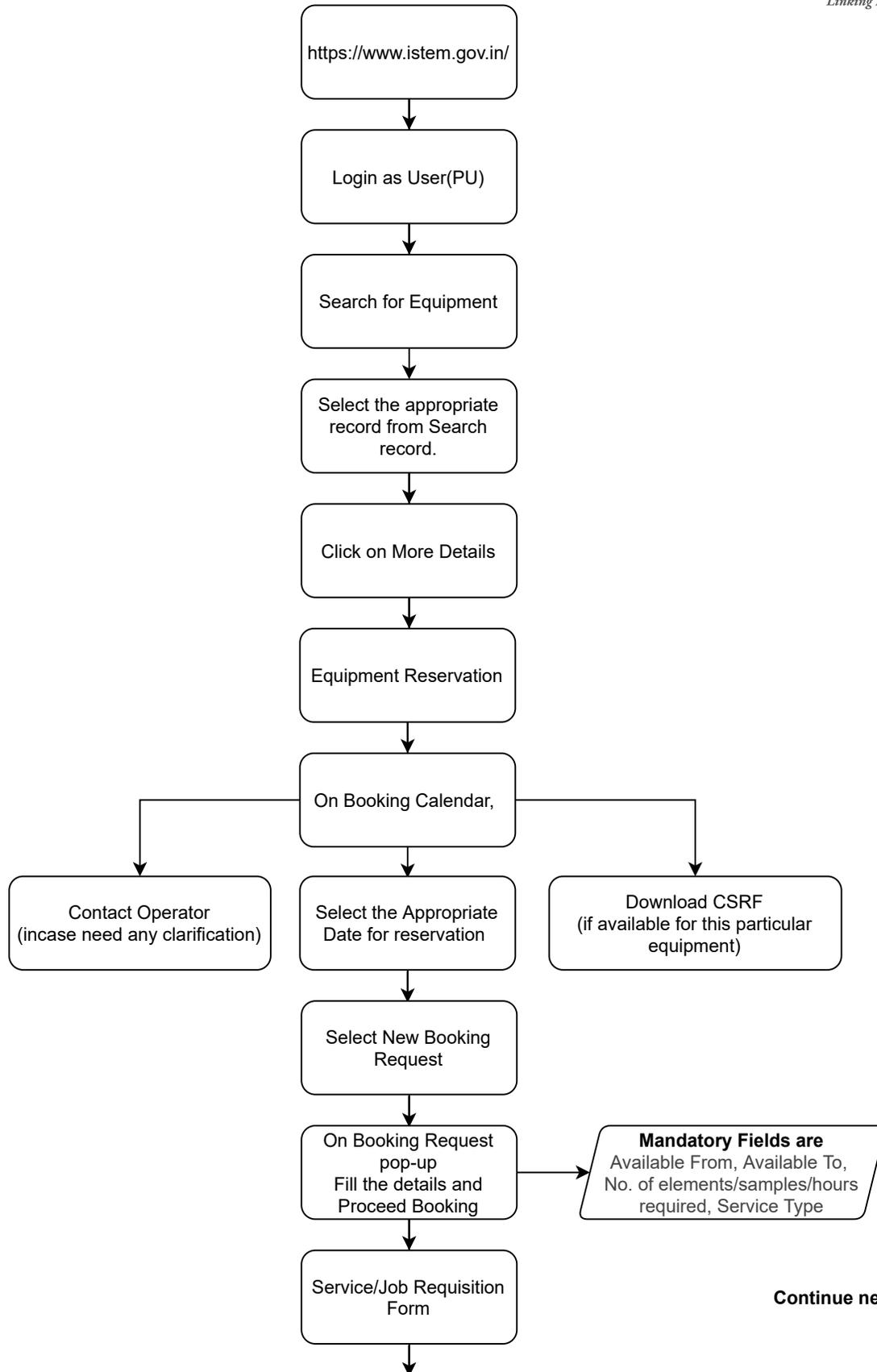
Table of Contents

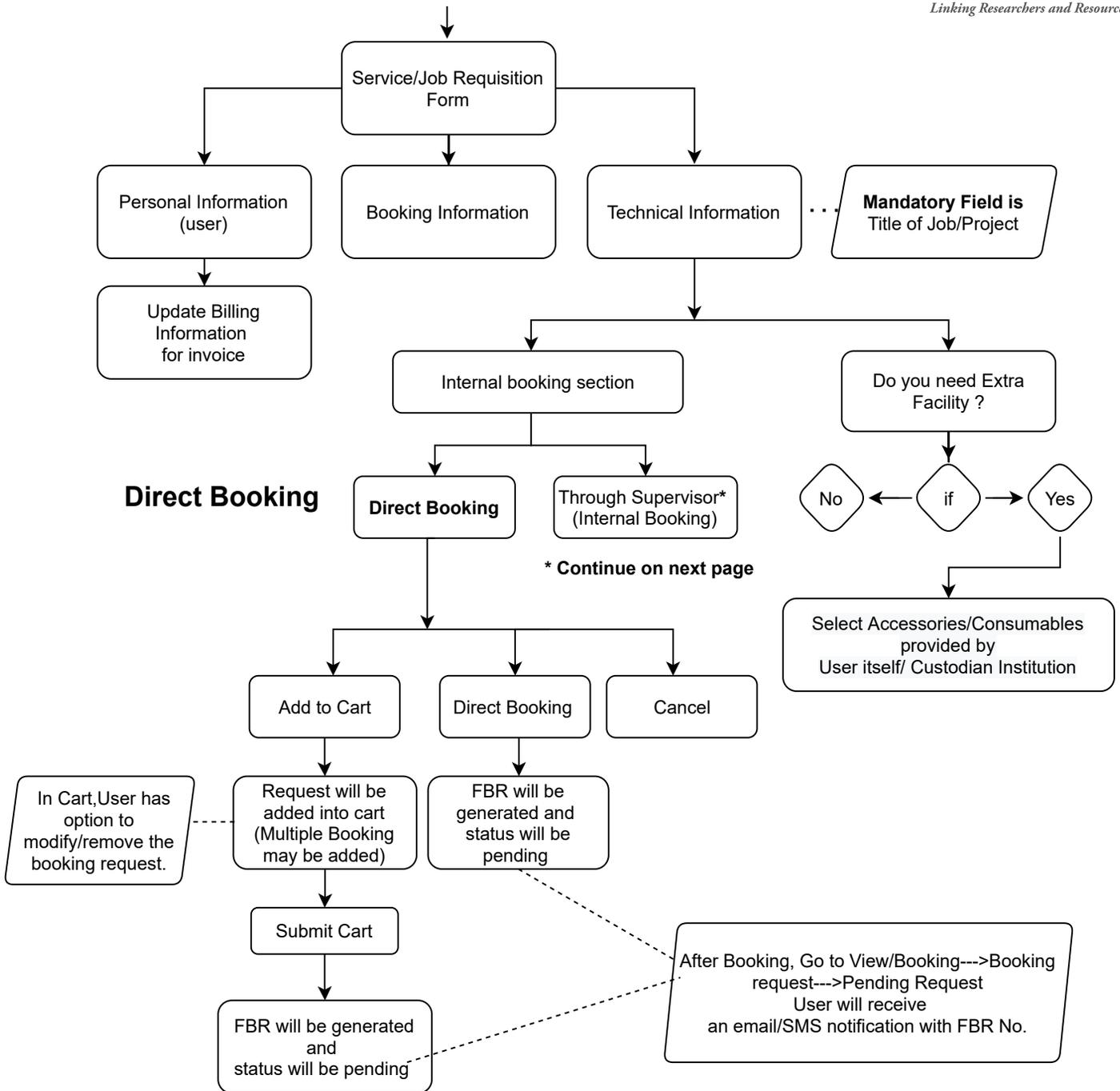
Contents

1. Researcher/User Registration	3
2. Equipment Reservation for Public User	4
3. Through Supervisor (Internal Booking)	6
4. Booking Reschedule/Cancel	7
5. Clarification required (If Any)	8
6. Payment Online/Offline	9
7. View/download Invoice	10
8. View/download Performa Invoice	11
9. Feedback by Public User	12
10. Rejected Request (by Institution Custodian)	13
11. Cancelled Request (By Public user)	14
12. FBR Discussion	15
13. Summary: User Role	16

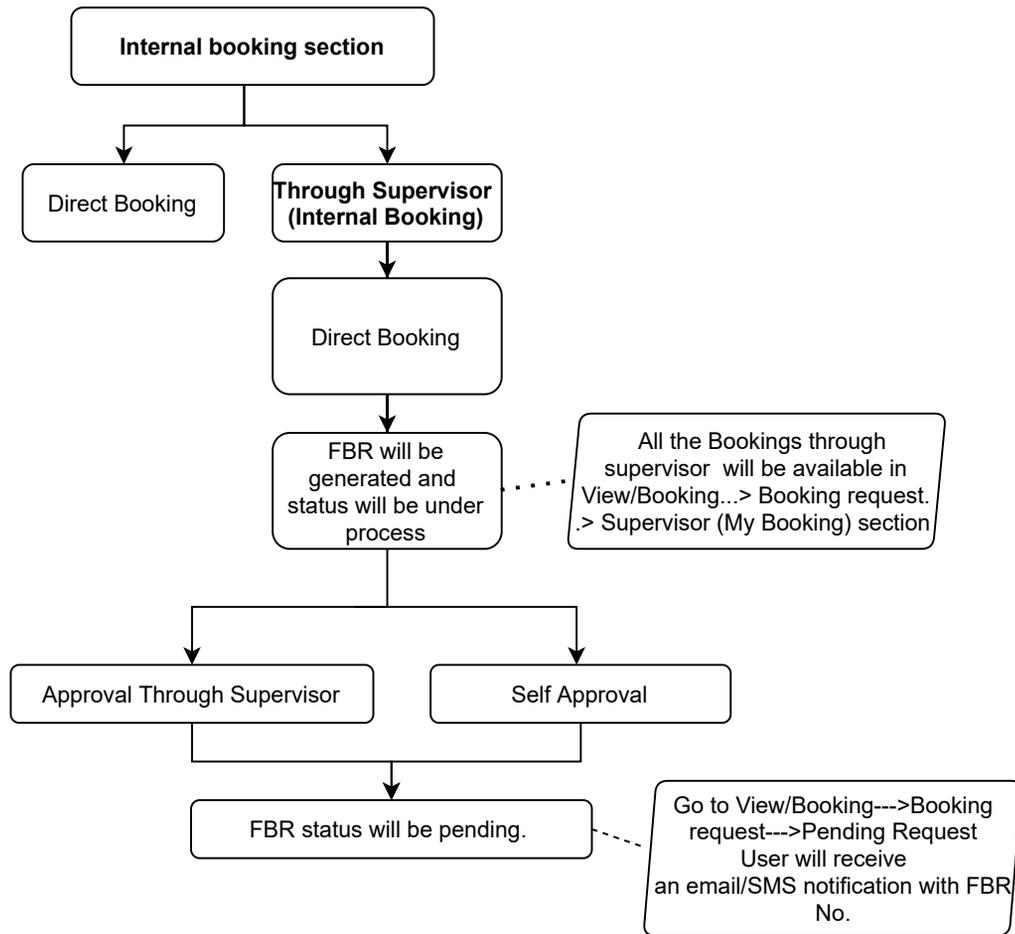
Researcher/User Registration



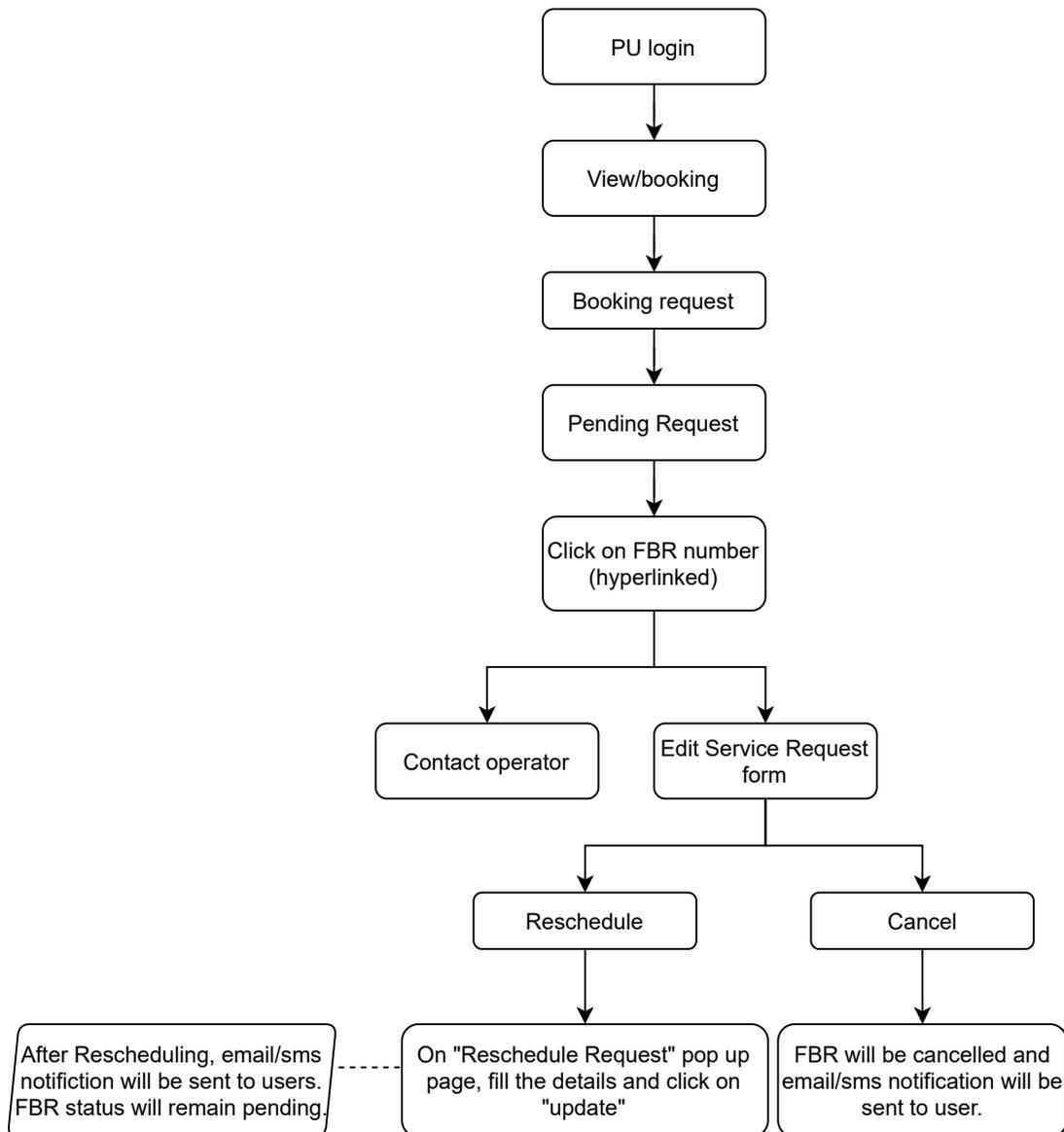




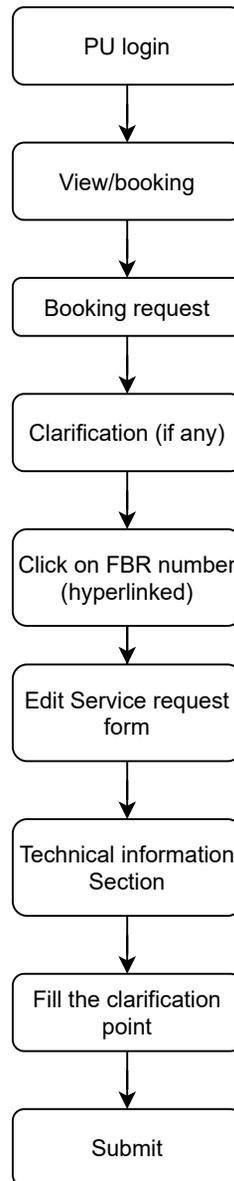
Through Supervisor (Internal Booking)



Now steps will remain same for Direct Booking/through Supervisor Booking upto Payment .

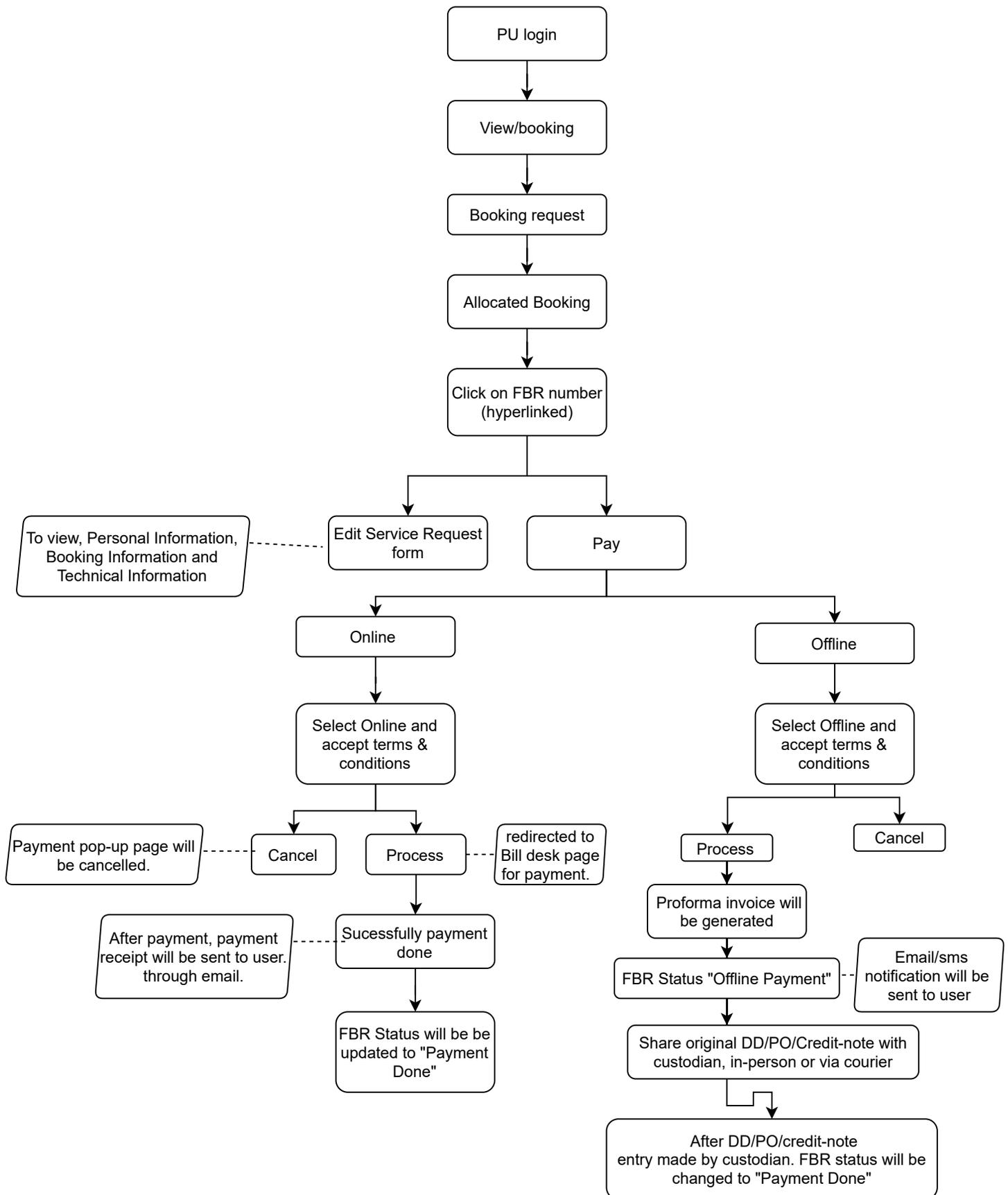


Clarification required (If Any)

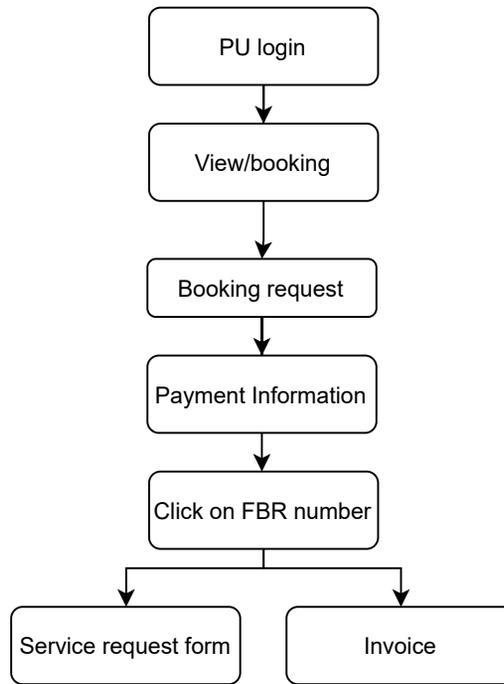


Note: FBR status will be updated to Pending. Email/SMS notification will be sent to user.

Payment Online/Offline



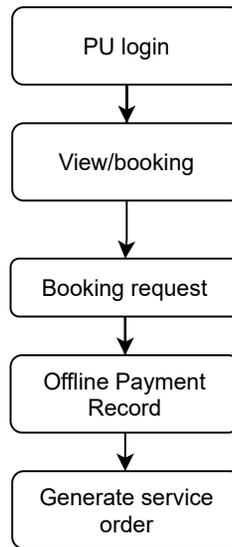
View/download Invoice



To view, Personal Information,
Booking Information and Technical
Information

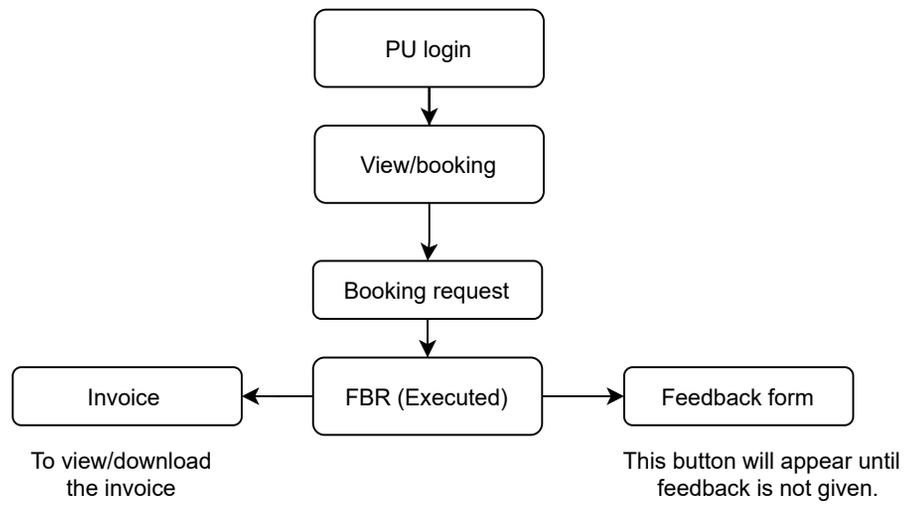
To view/download the invoice

View/download Proforma Invoice (Offline Payment)

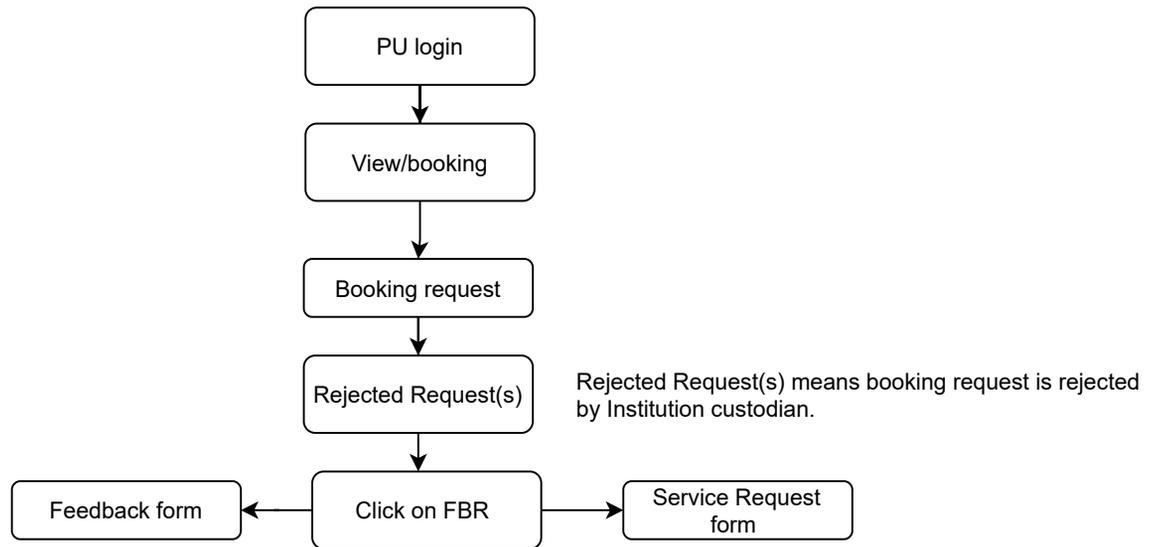


To view/download the proforma invoice

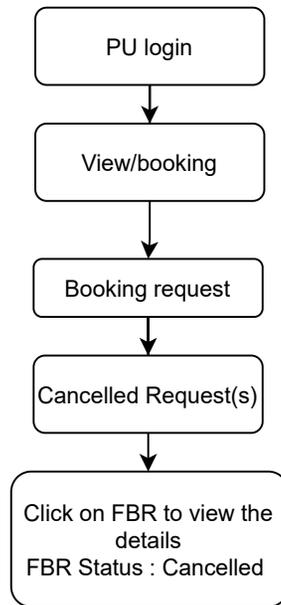
Feedback by Public User



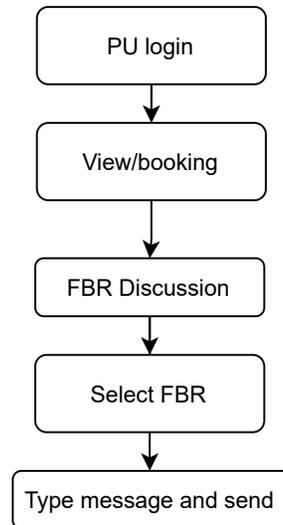
Rejected Request (by Institution Custodian)



Cancelled Request (By Public user)



Cancelled Request(s) means booking request is cancelled by user.



FBR discussion can be initiated by user or Institution custodian irrespective of FBR status.

Summary: User Role

