

I-STEM | QUICK REFERENCE GUIDE FOR INSTITUTIONAL CUSTODIANS/OPERATORS

Indian Science, Technology and Engineering facilities Map (I-STEM - www.istem.gov.in) is a national digital platform enabling seamless access to publicly funded R&D infrastructure across India. It provides a single-window system for discovering, booking, and utilising advanced scientific and engineering equipment hosted at academic and research institutions nationwide.

Why I-STEM

Optimal utilization of national R&D equipment

Equitable access beyond institutional boundaries

Reduced duplication of high-value equipment

Faster research, innovation, and industry collaboration

Standard Booking Workflow

1	Search	Explore equipment (with or without login)
2	Select	Review specifications, usage rates, availability
3	Request	Register as a user (one-time) and log in to submit an equipment slot booking request
4	Approval	Operator/Custodian approval or modification
5	Execution	Samples submitted and Experiment conducted
6	Closure	Booking marked executed with utilisation details
7	Feedback	User and Operator feedback

Facility Booking Record (FBR): Each confirmed booking generates a unique 10-digit FBR number, serving as the official reference for tracking the complete booking lifecycle.

Payments & Deliverables

Users and Facility Custodians/Operators coordinate directly on payments, invoices, receipts, and experimental reports.

Support & Escalation

All platform-related issues are handled through the [I-STEM Support System](#), covering login issues, booking queries, facility concerns, and system-related matters.

Orientation & Training

Official Resources	QR Code
I-STEM Portal Operator's Handbook	
I-STEM Stakeholder Kit	
Standard Operating Procedures (SOP) for Institute Custodians	
Official YouTube Learning Playlist	

tinyurl.com/ISTEMofficialresources

Online Training Programme: Every Thursday | 03:30 PM | [Registration Link](#)

Contact Sheet

- [I-STEM Support System](#)
- Toll Free No.: 1800 425 3281 | Email Id : support@istem.co.in

Scan the QR to access the support portal

