

I-STEM | QUICK REFERENCE GUIDE FOR USERS

Indian Science Technology and Engineering facilities Map (I-STEM - www.istem.gov.in) is a national digital platform enabling seamless access to publicly funded R&D infrastructure across India. It provides a single-window system for discovering, booking, and utilising advanced scientific and engineering equipment hosted at academic and research institutions nationwide.

User: Any Indian citizen who uses or intends to use research and testing facilities for purposes such as experimentation, research, product or prototype development, testing, or validation. This includes but is not limited to, researchers, academicians, students, start-ups, MSMEs, industry professionals, National Research Laboratory users, grassroots and rural innovators, artisans, farmers, self-taught individuals, and persons from non-formal or underserved backgrounds. No minimum educational qualification is required.

Why I-STEM

Optimal utilization of national R&D equipment

Equitable access beyond institutional boundaries

Reduced duplication of high-value equipment

Faster research, innovation, and industry collaboration

Standard Booking Workflow

1	Search	Explore equipment (with or without login)
2	Select	Review specifications, usage rates, availability
3	Request	Register as a user (one-time) and log in to submit an equipment slot booking request
4	Approval	Operator/Custodian approval or modification
5	Execution	Samples submitted and Experiment conducted
6	Closure	Booking marked executed with utilisation details
7	Feedback	User and Operator feedback

Facility Booking Record (FBR): Each confirmed booking generates a unique 10-digit FBR number, serving as the official reference for tracking the complete booking lifecycle.

Payments & Deliverables

Users and Facility Custodians/Operators coordinate directly on payments, invoices, receipts, and experimental reports.

Support & Escalation

All platform-related issues are handled through the [I-STEM Support System](#), covering login issues, booking queries, facility concerns, and system-related matters.

Orientation & Training

Official Resources	
I-STEM Portal User's Handbook	
I-STEM User Resource Kit	
Standard Operating Procedures (SOP) for Users	
Official YouTube Learning Playlist	
tinyurl.com/ISTEM-UserResources	

Online Training Programme | Once every 15 days | Tuesday | 03:30 PM | [Registration Link](#)

Contact Sheet

- [I-STEM Support System](#)
- Toll Free No.: 1800 425 3281 | Email Id : support@istem.co.in

Scan the QR to access the support portal

