



Mercy Dcruz A

Green Mountain
Pattathanam P O
Kollam
Kerala
India

M: 0091 9562006084

E: mercydcruz@gmail.com

PERSONAL SUMMARY

Worked in various roles as Chief Operating Officer, Technical Co-ordinator, Technical consultant at IT companies. Possessing excellent administrative, verbal communication and written skills along with constructive and effective methods that promote a stimulating learning environment. Able to work in a managerial role or as part of team and having the proven ability to successfully work to tight schedules and deadlines.

Skill set : Machine learning , Artificial Intelligence, Business Analyst, Project Management

EXPERIENCE

Associate Business Analyst (igds technologies)

February 2023 to January 2024

Chief Operating Officer (IRONSS Technologies)

August 2019 – August 2022

Technical Coordinator (ICFOSS)

November 2018 – July 2019

Technical consultant (IRONSS Technologies)

April 2017 – November 2018

Associate professor (Fatima Mata National College, Kollam)

01.05.2007 - 02.01.2008

01.11.2008 – 31.07.2014

03.11.2015 – 29.03.2016

06.06.2016 – 30.03.2017 Computer Science /Application(8 years)

Programme Assistant, National Informatics Centre, Collectorate, Kollam, Kerala, Involved in the development of following projects:

- DC*Suite
- Joomla Projects:
 - Sevana (Resources & Service) for Kollam. www.sevana.gov.in
 - DCiNET – Intranet Portal for Collectorate.
 - Kendriya Vidyalaya Kollam www.kvkollam.gov.in

Udemy Data Science course certified

Education

RESEARCH DEGREE

M.phil in Computer Science (8.2 CGPA out of 10), First class with Distinction, 2014-2015, CUSAT: Cochin University of Science and Technology, IITM-K, Technopark, Trivandrum.

Area of Specialization

- Artificial Intelligence (AI) - Machine Learning
- Authorship Analysis
- Chatbots

Thesis Submitted: Authorship Attribution of Artificially Intelligent Chat Agents.

INTERNATIONAL JOURNAL

Mercy D’cruz A, Maximum Likelihood Text Classification Algorithm Using Machine Learning for Authorship Attribution in International Journal of Innovative Research Computer and communication Engineering, Volume 4, Issue 11, November 2016.

- **Master of Computer Applications**, 8.37 CGPA out of 10, First class with Distinction, 2004-2007, CUSAT: Cochin University of Science and Technology, Kerala
- **Bsc Mathematics** , University of Kerala : 79.8%
- **Predegree**,University of Kerala : 53%
- **SSLC**, kerala board : 54.8%

TECHNICAL SKILLS

Programming Languages::C, C++, C#.Net, Java, PHP
Web/Internet Tools : Html, ASP.Net, Joomla,Odoo,Dia
Database: Oracle, MySQL

PERSONAL DETAILS

Age & DOB	:	40Years, 12/02/1984
Gender	:	Female
Marital Status	:	Single
Languages Known	:	English, Hindi & Malayalam
Nationality	:	Indian