

MUNEER TP

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RESUME

PROFESSIONAL PROFILE

Software Developer with more than **08** years of industry experience with an academic qualification in MCA - Master of Computer Application.

- Innovative software engineer offering full software development lifecycle (requirements, design, development, testing, release, support) from concept through delivery of next-generation applications and customizable solutions.
- Comprehensive business/technical skill set and expertise in business process automation/management (BPM), enterprise application integration (EAI), process improvement, systems integration, requirements analysis, workflow design, leadership, customer service, and vendor relationships.
- Expert in advanced development methodologies, tools and processes contributing to the design and rollout of cutting-edge software applications.
- Known for excellent troubleshooting skills - able to analyze code and engineer well-researched, cost-effective and responsive solutions.

PROFESSIONAL ACCOMPLISHMENTS

Software Engineer

- Design and development
- Object oriented analysis
- Relational database systems

IT Support

- Desktop support
- Analysis and maintenance
- System/Application Support

IT Administration

- Administration Support
- Database Administration
- Customer Service

SKILLS & ABILITIES

Cisco Certified Network Associate - CCNA (Course Certificate)

HTML5, CSS3, PHP, JavaScript, JQuery, AJAX, C#.NET, C, C++, MySQL, SQL Server 2005/2008, Microsoft Access, Windows08/07/XP, Troubleshoots, MS Office, Photoshop CS6, Dreamweaver CS6, AutoCAD 2009.

Open Source Programming - WordPress 3.2.1

WORK HISTORY

IIC Web Solutions Pvt Ltd. [Technopark, Trivandrum, India.]
Software Engineer cum Project Coordinator [Jun 2011 - Dec 2019]

Provide object-oriented software (OOS) design for one of the construction industry's leading project - Human Resource platforms. Develop and customize software for Management.

Achievement Highlights:

- Contributed software engineering expertise in the development of products through the software lifecycle, from requirements definition through successful deployment.
- Facilitated customization of systems by encouraging software engineering team to adopt emerging standards for software application development architecture and tools.
- Excelled in rapid application development and management of technological issues for assigned projects, earning the highest customer satisfaction rating for all software solutions delivered.
- Introduced methodologies and best practices that enhanced product definition, release processes and customization of applications to user needs.

BigLeap Solutions Pvt Ltd. [Calicut, India.]
Junior Software Engineer cum System Support [Nov 2009 - Feb 2010]

Assisted in the design and development of user information solutions and Support for systems and applications for a leading Software development company.

Achievement Highlights:

- Provides complex technical support, planning and coordination for End User touch points of the distributed computer environment, including desktop, software and hardware installation, support and distribution, and remote access technologies.
 - Design, develop and implement dozens of web applications that support day-to-day operations.
 - Develop technical solutions that definitively improve scalability, performance and profits.
 - Plan, develop and implement successful large-scale projects from conception to completion.
 - Expert in C# development and object-oriented analysis.
 - Experience in SQL Server and relational Database system.
 - Developed windows and web applications in multi-tier architecture.
 - Superior analytical, time management, collaboration and problem-solving skills.
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Zapp Technologies Pvt Ltd. [Calicut, India.]
IT Support Engineer cum Administration [Jun 2005 - May 2006]

Achievement Highlights:

- Desktop Support providing both Local and Remote Client level Tier 1 and 2 support with hardware and software.
- Monitored and provided tier I and II problem resolution infrastructure equipment such as laptops, desktops, printers and mobile devices.
- Supported executives IT emergencies and requests.
- Trained logistic employees on how to use the new Hand-held Mobile Computers.
- Documented and created "How To" Procedure Documents.

EDUCATION MCA - Master of Computer Application[2006 - 2009]
Garden City College - Bangalore University.

BSc - Computer Science [2002 - 2005]
M.E.S College Vatakara - Calicut University.

LINGUISTIC PROFICIENCY Arabic, English - Intermediate
Hindi, Malayalam – Expert

PASSPORT DETAILS Nationality: Indian
Passport No: P5349771
Place of Issue: Kozhikode
Date of Birth: 19/03/1985
Date of Issue:09/01/2017
Date of Expiry: 08/01/2027

REFERENCES Readily available on request.

DECLARATION I hereby declare that above information are true to the best of my knowledge and I bear the responsibility for the correctness of the above mentioned particulars.

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