

Curriculum Vitae

Saurabh Chakraborty

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Objective:

Want to be an enthusiastic team player in an environment that will help me to grow my technical knowledge as well as help me climb the organizational ladder while keeping the learning curve stiff.

Experience:

Currently working in Accenture as Natural Adabas Tech lead.
Worked in IBM as a SAP BI Consultant.
Worked in IBM as development team lead for Natural ADABAS technology in mainframe platform.
Worked in Kanbay from Dec 2005 to late 2009. Now acquired by Capgemini.
Worked as Junior Technical Associate from Dec 2004 to Dec 2005 in MBT Pune.
Overall experience of 10 yrs and 8 months.

Primarily worked on Finance Domain, Credit Cards (Vision Plus System), Retail domain and most recently in automobiles domain.

Highlights:

- Comprehensive problem solving abilities.
- Excellent verbal and written communication skills.
- Successfully performed Client facing roles.
- Ability to deal with people diplomatically.
- Willingness to learn.
- Team facilitator.
- Readily accept challenges.
- Willing to travel and relocate.
- Skilled at building strong team environments and fostering open communications

Computer Skills:

Languages/Tools worked on:	SAP BI (for 2 year)
	COBOL, JCL, CICS, CHANGEMAN, XPEDITOR, XMODS, FILEAID, DFSORT, ICETOOL, EZTRIEVE, REXX, NATURAL, ADABAS (for around 7.5 years) VB. NET (I have a deep expertise on this. I have written many application including a project management tool in VB / SQL Server 2005)
Operating Systems:	MVS, WINDOWS

Educational Qualification:

Degree.	College.	University./ Board/Council	Year.	Percentage	Class.
MCA (Distance Wing)	National Institute for Engineering and Management	Sikkim Manipal University	2005 - 2008	72	1 st Class

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BSc (IT) (Correspondence)	Coxtan A & M College	M.A.H.E.	2000 - 2003	69.5	1st Class
BSc (Math's Hons) (Regular)	R.S.P. College	V.B.U	2001 - 2004	72	1st Class
H.S. (+12)	Panchal High School	W.B.C.H.S.E	1999	65.7	1st Class
Madhyamik	Panchal High School	W.B.B.S.E	1997	73.2	1st Class

PROJECTS

Client: internal
Company: Accenture
Technology: various
Tenure : Dec 2016 to date

Description: This is an internal project for Accenture for the modernization of the delivery platform intended to pacify various delivery setup, reporting, analytical needs of delivery project clusters across organization. Under this umbrella project, various tools, apps are built from scratch.

Role:

Under this project my role was quite dynamic. I managed a small team of professionals who overlooked development and enhancement needs of few tools. Some of the tools were analytical in nature. It was developed in the larger ecosystem of the AI platform. I managed the release, gathered the feedback after version releases, prioritized stories for next release and arranged trainings for clientele.

Apart from this, I took part in broader technological discussion of the platform development considerations. Discussed overlapping functional apps decommissioning etc. Arranged for post rel functional test.
Developed cross functional team collaboration on AI app needs to enhance productivity for the end point delivery teams. Advising delivery managers on suitable apps for practical uses etc.

Nissan

Client: Nissan
Company: Accenture
Technology: Natural Adabas
Tenure : Dec 2014 to date

Description: This is a support project for Nissan's in-house applications. The scope of these applications covers Sales, Marketing, Administration and Finance. In-house applications have been built by wide variety of technologies, predominantly on Mainframe –Natural ADABAS technology. But these legacy applications are being observed to be moved to contemporary technologies like SAP, Siebel etc.. It has around 45 resources supporting from offshore and a few from client location at various capacities.

Responsibilities: Under this role, I have many responsibilities. Of all, prime role is to ensure that no incident breaches agreed SLA per contract. Efficient and optimal use of team to keep the incident queue in shape. Apart from this, to see to it that the incidents get reduced by certain percentage year on year.

Also adequate support is provided to senior management in terms building required competency that can cater to near future pipeline, building reusable components to show case expertise, building estimation templates etc..

Role : Tech Lead

DSG (Dansk Supermarked Gruppen)

Client: DSG
Company: IBM
Technology: SAP BI
Tenure : Nov 2012 to Aug 2014.

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Description: This project is all about the IT need of any retail farm. This includes ordering, promotions, inventory management, stock management etc. All the inventory and forecasting related needs of DSG are segregated under 4 portfolios namely Admin, Article flow, Support and Notes. As a part of this legacy system this whole system caters to all the IT needs in pieces. Gradually this system is getting migrated to SAP.

Responsibilities: Identify the incidents and provide a feasible and consistent solution. Tune the performance of various reports. Modify various data models as and when required as a part of enhancement.

Role : Team Member

DSG (Dansk Supermarked Gruppen)

Client: DSG

Company: IBM

Technology: Natural Adabas

Tenure : 30th Nov, 2009 to Nov 2012.

Description: This project is all about the IT need of any retail farm. This includes ordering, promotions, inventory management, stock management etc. All the inventory and forecasting related needs of DSG are segregated under 4 portfolios namely Admin, Article flow, Support and Notes. As a part of this legacy system this whole system caters to all the IT needs in pieces. Gradually this system is getting migrated to SAP.

Responsibilities: Collect the requirement from business, assess the impact.
Designing, Developing, the deliverables.
Ensuring minimum defect leakage.
Assign the incidents reported and track the progress of the same.
Maintain a low defect count; Tracking of ageing of defects.
Schedule and track the progress of the tasks.

Role : Team Lead

CMS (Credit Management System in Vision Plus System)

Client: HSBC

Company: Kanbay

Technology: COBOL, CICS, MVS and JCL

Tenure : July 1st, 2007 to 27th Nov, 2009.

Description: CMS is an online, accounts receivable system that provides you with the means to process accounts quickly and efficiently. CMS is designed to track and process account activity according to specific parameters and options you define in CMS. This is a online, real time, highly parameter driven system.

Responsibilities: Collect the requirement from business, assess the impact.
Design, Develop, code and test the deliverables.
Ensuring minimum defect leakage.
Schedule and track the progress of the tasks

Role : Team Lead

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CTA(Collection Tracking and analysis in Vision Plus System)

Client: HSBC
Company: Kanbay
Technology: COBOL, CICS, MVS and JCL
Tenure : Dec 26, 2005 to June 30, 2007.

Description: The Collections, Tracking, and Analysis (CTA) is designed to categorize and treat accounts of the credit card holders that need special handling. While the system is designed primarily to handle past-due accounts, it can be used to track and analyze other groups of accounts that may or may not need actual treatment. These groups may include VIPs, lost or stolen cards, over limit accounts, and bankruptcy cases. CTA offers flexible collection strategies based on how client company sets the control record parameters.

Responsibilities: Design, Develop, code and test the deliverables.
Ensuring minimum defect leakage.

Role : Senior Developer

CSS (Customer Services System):

Client : British Telecom
Company :Tech Mahindra (formerly MBT)
Technology : COBOL, IDMS, MVS and JCL
Tenure : Dec 31, 2004 to Dec 25, 2005

Description: Customer Services System (CSS) is BT's largest computing system. CSS is one of the most cost efficient applications in terms of the functionality supported. It manages almost 70% of BT revenue and performs key Business Processes such as Serving and Billing the Customer and helping to Manage the Network. It takes care of all the activities start from Order Handling to bill follow-up, Debit Management and printing of the bills. CSS has various sub systems like Infeeds deals with the processing of the customer calls come from SDP, BP Main deals with the bill production, BFPA deals with the bill formatting, printing and archiving of bills and RCDM deals with bill follow-up and debt management.

Responsibilities: Design, Develop, code and test the deliverables.
Ensuring minimum defect leakage.

Role : Programmer

PERSONAL

Personal Information:

Name:	Saurabh Chakraborty
D.O.B:	8 th Feb , 1983
Sex:	Male
Marital Status:	Single
Nationality:	Indian
Languages:	English, Hindi, Bengali