

Shifali Goel

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SUMMARY

Results-driven PHP Developer with 6 years of experience creating high-performance web applications. Proficient in PHP, MySQL, JavaScript, and modern web development principles. Proven track record of delivering user-friendly solutions that align with client goals. Strong problem-solving skills with a Keen eye for detail. Dedicated to continuous learning and staying current with industry trends. Eager to contribute expertise to a dynamic team and drive project success.

SKILLS

Technical Skills:

- **Programming Languages:** PHP, JavaScript, Java Basics
- **Frameworks:** CodeIgniter, Laravel, Bootstrap, MVC Architecture
- **Databases:** MySQL
- **Frontend Technologies:** HTML, CSS, jQuery, Ajax
- **Others:** REST API, GitHub

EXPERIENCE

TECHFOUR SOLUTIONS PVT LTD.

DELHI, INDIA

Software Developer Engineer - II

May 2022 to Dec 2023

****Projects:****

- **CSRP (Complaint Service Request Platform) :** Administered API implementation, orchestrated approval workflows, and executed systematic debugging processes, achieving a 20% reduction in response time.
- **WMS (Warranty Management System) :** Spearheaded the creation of a comprehensive warranty management system using PHP, Vtiger CRM, and MySQL. Implemented jQuery, JavaScript, and AJAX for streamlined warranty justification.
- **Assurant Renault :** Managed the database, fetched orders, and utilized Laravel framework and core PHP to enhance system efficiency, achieving a 15% improvement.

KARL STORZ ENDOSCOPY INDIA PVT LTD.

DELHI, INDIA

IT - ASSISTANT

Feb 2018 to May 2022

****Projects:****

****Website of Endoscopy****

- Developed and maintained a crucial web platform for KSI customers and dealers nationwide. Orchestrated engineer expenses, streamlined customer registrations, and spearheaded the enhancement of functionality and optimization processes for improved efficiency.
- Key Modules: TADA, Grass Root, Chat, Enquiry, Demo, Conference and Service.

EDUCATION

MCA – COMPUTER APPLICATIONS

Punjab Technical University

MANDI GOBINDGARH

May 2012 to June 2015

BCA – COMPUTER APPLICATIONS

Punjabi University

PATIALA, INDIA

May 2009 to June 2012

CERTIFICATIONS

- Certified Android Game Developer
- Issuing Authority: DKOP Labs Pvt Ltd.
- Date Obtained: Jan 2015 to June 2015

ACHIEVEMENTS

****Optimized Engineer Expenses:****

- Automated processes, reducing processing time by 20%.
- Collaborate cross-functionally for seamless integration.

****Improved System Efficiency (Assurant Renault):****

- Enhanced overall system efficiency by 15%.
- Implemented strategic updates using Laravel and PHP.

****Web Site of Endoscopy Modules Optimization:****

- Streamlined essential processes, boosting platform efficiency.
 - Implemented innovative solutions for improved functionality.
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